Rioclar
CAMPING ★★★★
RESTAURANT

Frequently Asked Questions

Everything you need to know to prepare for your stay at Camping Rioclar.

01 Bookings and payments

Do you accept ANCV holiday vouchers?
Yes, we accept ANCV holiday vouchers (chèques-vacances).

Is the campsite approved for VACAF assistance?
Yes. To book a stay using VACAF assistance, please provide your beneficiary number and the department of your CAF office when making your booking enquiry.

Can I choose my pitch or accommodation?
We always take your preferences into account wherever possible. However, the pitch or accommodation number allocated to you is not guaranteed and may be changed for organisational reasons. If this happens, we will do our best to respect the characteristics you specified on your booking form.

Can we book two pitches or accommodation units next to each other?
Yes, subject to availability. Each family can make its own booking online and mention in the “Comments” section that they would like to stay next to, or close to, their friends. We will do our best to accommodate your request.

Can I book just one night?
Yes, for a camping pitch, throughout the season. For rental accommodation, the minimum stay is two nights outside school holidays. During school holidays, stays are offered by the week, from Saturday to Saturday.

Is the campsite accessible to guests with reduced mobility?
The campsite is partially accessible to guests with reduced mobility. Please contact reception to find out about the available facilities and help you plan your stay.

02 Arrivals and departures

What are the check-in and check-out times?
Check-in is from 3:00 pm for rental accommodation and from 2:00 pm for camping pitches. Check-out is before 10:00 am for accommodation and before 12:00 noon for pitches. If you expect to arrive after 6:30 pm, please inform reception.

What should I do if I arrive after reception has closed?
Please let us know if you will arrive after 6:30 pm. We will prepare an envelope with the information you need to find your pitch or accommodation. Please come to reception the following day to complete the check-in formalities.

03 Rental accommodation: mobile homes and chalets

Are bed linen and towels provided?
No, bed linen and towels are not provided. If needed, we offer disposable bed linen made from plant-based fibres for hire. It feels slightly different from traditional bed linen but is perfectly suitable for a holiday stay. We do not offer towel hire.

Are blankets and pillows provided?
Yes, blankets and pillows are provided in all our rental accommodation: chalets, mobile homes, caravans and lodge tents.

04 Camping pitches

Can I put up an extra tent?
Yes, an additional tent is available as an optional extra.

Is electricity available on the pitches?
Yes, an electricity hook-up is available as an optional extra on all pitches.

How many people are allowed per pitch?
Each pitch can accommodate up to six people.

Can I hire a fridge?
Yes, fridge hire is available as an optional extra.

05 Swimming pool

Does the campsite have a heated swimming pool?

Yes, our swimming pool is heated and is open from June to mid-September, weather permitting.

Are swim shorts allowed?

Yes, swim shorts are permitted.

However, wearing underwear beneath swimwear is not permitted.

06 Children, teenagers and entertainment

Is the campsite suitable for families with children and teenagers?

Absolutely! Camping Rioclar welcomes families in a beautiful natural setting, with plenty of activities for children and adults alike. A kids' club is available in the mornings for children aged 5 and over, along with family activities in the afternoons and evening entertainment.

Make the most of the campsite's free facilities: a heated swimming pool, heated paddling pool and water slides, a multi-sports court with breathtaking mountain views, a playground, tennis and badminton courts, mini-golf, table tennis tables and pétanque courts.

All sports equipment is available to borrow free of charge (balls, mini-golf clubs, tennis, badminton and table tennis rackets, pétanque boules, etc.).

07 Services and facilities

Is there a restaurant on site?

Yes, the on-site restaurant is open from the beginning of June.

Is there a grocery shop on site?

Yes, our grocery shop is open in July and August. Among other things, it offers a bread and pastry service.

Are barbecues allowed?

Gas and electric barbecues are permitted. Charcoal barbecues are prohibited for safety reasons.

Are there laundry facilities?

Yes, laundry facilities are available on site.

Are there electric vehicle charging points?

No, the campsite does not have electric vehicle charging points. Charging facilities are available in Rioclar Haut, Barcelonnette and Le Lauzet.

08 Pets

Are pets allowed at the campsite?

Yes, pets are welcome at Rioclar, both in rental accommodation and on camping pitches! Our eight-hectare wooded grounds provide a lovely setting for a stay with your four-legged companion. To help keep the campsite peaceful and clean, please follow a few simple rules: keep your dog on a lead throughout the campsite, bring its vaccination or health record, and always clean up after it.

09 Surroundings and nearby activities

How far away is Barcelonnette?

The campsite is approximately a 7–10-minute drive from Barcelonnette, where you will find a wide range of shops and services, including supermarkets, other shops, a medical centre and a hospital.